

Promotion Terms and Conditions

„Recharge cheaper in May with ORLEN Charge -35%”

(„Promotion Terms and Conditions”)

1. The organizer of the “**Recharge cheaper in May with ORLEN Charge -35%**” promotion (“**Promotion**”) is ORLEN Spółka Akcyjna with its registered office in Płock, ul. Chemików 7, 09-411 Płock, entered into the Register of Entrepreneurs of the National Court Register maintained by the District Court for Łódź – Śródmieście in Łódź, 20th Commercial Division of the National Court Register under KRS no.: 0000028860, NIP: 774-00-01-454, REGON: 610188201, share capital/paid-up capital: PLN 1,451,177,561.25 (“**ORLEN**”).
2. These Promotion Terms and Conditions define the terms and duration of the Promotion as referred to in the Terms and Conditions of Charging Services and Orlen Flota Terms and Conditions of Charging Services.
3. The Promotion is carried out within the territory of the Republic of Poland, at all Own Stations and Partner Stations where the Charging Services can be provided via the Application (ORLEN Charge application).
4. **The Promotion shall run from April 30, 2025 from 12:00 p.m. (start of the Charging Session from 12:00 p.m. on that day) to May 30, 2025 (end of the Charging Session by 4:00 p.m. on that day).**
5. ORLEN is entitled to end the Promotion earlier or extend the duration of the Promotion period referred to in Clause 4 above. In the event of a change to the Promotion end date, ORLEN will inform Clients via the Website or the Application. In the case of early termination of the Promotion, Clause 11 below shall apply accordingly.
6. The Promotion is addressed to both existing and new Clients:
 - a. as defined in the Terms and Conditions of Charging Services, that is natural person, legal person, or entity without legal personality, that has registered on the IT Portal and has been granted access to a Client Account allowing them to use the Charging Service within the Own Network or Partner Network;
 - b. as defined in the Orlen Flota Terms and Conditions of Charging Services, that is business operator with whom ORLEN has concluded the Flota Cards Issuance and Use Agreement or the Mikroflota Cards Issuance and Use Agreement and the Agreement for Charging Vehicles at Own Network.
7. The Promotion does not apply to Clients using one-time Ad Hoc Charging.
8. In the case of new Clients, as referred to in Clause 6.a) above, registering on the IT Portal during the period of the Promotion, the Promotion Terms and Conditions shall be accepted by the new Clients when registering on the IT Portal during the period of the Promotion.
9. During the Promotion period, each Client referred to in Clause 6 above shall receive a **35%** discount, that is the fees calculated and payments collected for a Charging Session carried out during the Promotion shall be reduced by an amount corresponding to **35%** of the price of the Charging Service according to the Price List applicable at the relevant Charging Station during the Promotion (that is the charging rate and parking fee after the free parking time has elapsed).
10. Information regarding the price reduction of the Charging Services and the lowest prices of the Charging Services applicable in the 30-day period preceding the introduction of the Promotion is available on the Website (in the “pricing” section) and in the Application.

11. Complaints regarding the Promotion should be submitted in accordance with the Terms and Conditions of Charging Services or Orlen Flota Terms and Conditions of Charging Services, depending on the status of the Client submitting the complaint.
12. In all matters not regulated by these Promotion Terms and Conditions, the provisions of the Terms and Conditions of Charging Services or Orlen Flota Terms and Conditions of Charging Services shall apply. The aforementioned documents are made available by ORLEN on the Website (in the "terms and conditions" section) and in the Application. The terms defined in the Terms and Conditions of Charging Services and Orlen Flota Terms and Conditions of Charging Services also apply to these Promotion Terms and Conditions.
13. These Promotion Terms and Conditions shall enter into force on April 30, 2025 (at 12:00 p.m.) and shall remain in effect until the end of the Promotion period as specified in Clause 4 (subject to Clause 5 and Clause 11 above).
14. The expiration of the Promotion period shall not affect the Client's rights arising from the Terms and Conditions of Charging Services or Orlen Flota Terms and Conditions of Charging Services, including the right to submit complaints.